

# User Manual for applying new electricity connection through Single Window Portal of Rajasthan Government



rajasthan single sign - G X Rajasthan Single Window X manish

swcs.rajasthan.gov.in

**SINGLE WINDOW CLEARANCE SYSTEM**  
GOVERNMENT OF RAJASTHAN

**Step 1: Access the website of Rajasthan Single window clearance system**

HOME SERVICES INFORMATION FAQ CONTACT US ABOUT US Q

Existing User Sign In

New User Sign Up

**Step 2: Click on "Sign in" tab**

eForms/ eApplications, ePayments/ eCertificates/ eLicenses

**Apply Now**

**LIVE Statistics**

|                           |          |
|---------------------------|----------|
| Registrations             | 3,926    |
| Proposed Employment       | 15,388   |
| Proposed Investment (Cr.) | ₹ 32,977 |
| eApplications             | 3,168    |
| eCertificates             | 2,113    |

Hon'ble Chief Minister, Smt. Vasundhara Raje

Strong Online Interface (For Applicants and Approving Authorities) Single point of contact for business

Direct line: +91-141-2227899 (9:30 am to 6 pm - IST, Monday to Friday).

Site designed, developed & hosted by Department of Information Technology & Communication, Govt. of Rajasthan.

10:19:30 AM  
Thursday, October 12, 2017

10:20 AM  
10/12/2017

The User can also access the website for “Single Window Clearance System” through the Discom’s Home Page

The screenshot shows a web browser window displaying the homepage of the Government of Rajasthan's electricity distribution company. The browser's address bar shows the URL `energy.rajasthan.gov.in/content/raj/energy-department/avvnl/en/home.html#`, which is highlighted with a red box. The website header includes the company name, logo, and a navigation menu. A yellow box with the text "Step 1: Access the website of Ajmer Discom" points to the address bar. Another yellow box with the text "Step 2: Click on 'Menu' tab" points to the "MENU" button in the top right corner, which is also highlighted with a red arrow. The main content area features a large banner with the company name and a woman in a yellow sari. Below the banner, there are four service links: "WEB SELF SERVICE (WSS) Click Here for Consumer Portal", "QUICK PAY/ ONLINE PAYMENT (BILLDESK) Click Here for Electricity Bill Payment through BillDesk", "QUICK PAY/ ONLINE PAYMENT (PAYTM) Click Here for Electricity Bill Payment through Paytm", and "QUICK PAY/ ONLINE PAYMENT (IN CASE OF NEW CONNECTION/ SWS) Click Here for Demand Notice Payment". The Windows taskbar is visible at the bottom of the screen.

energy.rajasthan.gov.in/content/raj/energy-department/avvnl/en/home.html#

Government of Rajasthan  
AJMER VIDYUT VITRAN  
NIGAM LTD

**Step 1: Access the website of Ajmer Discom**

**Step 2: Click on "Menu" tab**

**AJMER VIDYUT VITRAN NIGAM LTD.**  
DEPARTMENT OF ENERGY  
GOVERNMENT OF RAJASTHAN

WEB SELF SERVICE (WSS)  
*Click Here for Consumer Portal*

QUICK PAY/ ONLINE PAYMENT (BILLDESK)  
*Click Here for Electricity Bill Payment through BillDesk*

QUICK PAY/ ONLINE PAYMENT (PAYTM)  
*Click Here for Electricity Bill Payment through Paytm*

QUICK PAY/ ONLINE PAYMENT (IN CASE OF NEW CONNECTION/ SWS)  
*Click Here for Demand Notice Payment*

12:28



energy.raajasthan.gov.in/content/ X +

energy.raajasthan.gov.in/content/raj/energy-department/avvnl/en/home.html#

Government of Rajasthan  
AJMER VIDYUT VITRAN  
NIGAM LTD

A+ A A-

# AJMER VIDYUT VITRAN

Govt

**Step 3:** Right Pane will Open, then Click on Consumer Portal and after that click on Single Window Clearance System (GoR)

WEB SELF SERVICE (WSS)  
*Click Here for Consumer Portal*

QUICK PAY/ ONLINE  
PAYMENT (BILLDESK)  
*Click Here for Electricity  
Bill Payment through  
BillDesk*

QUICK PAY/ ONLINE  
PAYMENT (PAYTM)  
*Click Here for Electricity  
Bill Payment through  
Paytm*

## Navigation

- Home
- About Us >
- Chairman Desk >
- MD Desk >
- AVVNL Corner >
- Discoms' Users >
- Tenders >
- Consumer Corner >
- Consumer Portal**
- Web Self Service (WSS)
- Single Window Clearance System(GoR)**
- Daily Preventive Shut Down Details
- Downloads
- Recruitment >
- Circles >

Windows taskbar: 12:32

rajasthan single sign - G X Rajasthan Single Window X manish

swcs.rajasthan.gov.in

# SINGLE WINDOW CLEARANCE SYSTEM

GOVERNMENT OF RAJASTHAN

HOME SERVICES INFORMATION FAQ CONTACT US ABOUT US

Back to SWCS Portal

Existing User Sign In

New User Sign Up

Step 2 (b): Click on "Sign in" tab

eForms/ eApplications, ePayments/ eCertificates/ eLicenses

Apply Now

Hon'ble Chief Minister, Smt. Vasundhara Raje

## LIVE Statistics

|                           |          |
|---------------------------|----------|
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10:19:30 AM  
Thursday, October 12, 2017

10:20 AM  
10/12/2017

Rajasthan Single Sign On X manish

Secure | https://sso.rajasthan.gov.in/signin

**Step 3:** Access the Rajasthan Single –Sign on web page

**Step 4A:** Enter the SSO ID and Password, in case user already

**Step 5:** Enter Captcha in the space provided

**Step 6:** Click on "Login"

**Step 4B:** Click on "Register" in case user don't have SSO ID and password.  
After registration SSO ID and password will be generated. Post that, User needs to follow step 4A, step 5 and step 6

Captcha

5 1 8 9 6 1

Enter 6-digit captcha code

REGISTER LOGIN CANCEL

HELPDESK (FOR ALL SSO APPLICATIONS)

© DOIT&C, GoR, All Rights Reserved. w.e.f 01 March, 2017, Designation based SSOIDs should not be used for Login/ Sign-In.

1,35,78,03,61

ENG 1:05 PM 10/10/2017

← → ↻ Secure | https://swcs.rajasthan.gov.in/SSOUSERSIGNUP.aspx

Apps New Tab Jaipur Vidyut Vitran (388 unread) - secom Inbox (159) - secom dsr Rajasthan Single Win rvpn.co.in Login consumers

**SINGLE WINDOW CLEARANCE SYSTEM**  
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

Are you a Government Organisation?

☐ Yes ☒ No

**Step 7: Select appropriate option**

A. Business Registration Number (BRN)

BRN\*

800 XXXXXXXXXXXX

Reset

**In case user don't have BRN, then click here to generate the same**

**Step 8: Enter BRN no.**

B. Proposed Establishment/ Business Details

Establishment Name\*

ST XXXXXXXXXXXX T MILLS

Establishment Type\*

Nature of Business\*

--Select Nature Of Business--

Proposed Employment (Total Employees)

10

Proposed Investment (₹)\*

ENTER PROPOSED AMOUNT OF INVESTMENT

**Step 9: Enter All Mandatory details (having "\*" sign) in form B**

Registered Address


XXXXXX – Private Details such as BRN No. & Establishment Name hidden due to confidentiality


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4:46 PM

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GOVERNMENT OF RAJASTHAN

SSO | SIGN OUT | 

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

C. Personal Details

First Name\*  
XXXXXXXXXX

Last Name\*

Date of Birth\*  
28/10/1980

Female

Other

Residential Address

Urban/ Rural  
☒ Urban ☐ Rural

Plot/ House Number  
ENTER PLOT/ HOUSE NUMBER

Lane/ Street Name\*  
ENTER LANE/ STREET NAME

Locality\*  
ENTER LOCALITY

State\*  
Rajasthan

District\*  
Jaipur/ जयपुर

City\*  
Jaipur/ जयपुर

Ward\*  
--Select Ward--

PIN Code\*  
302003

Telephone Number With STD Code  
ENTER TELEPHONE NUMBER WITH STD CODE

Fax Number With STD Code  
ENTER FAX NUMBER WITH STD CODE

Mobile\*

E-Mail Address\*

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XXXXXX – Private Details such as First Name, etc. hidden due to confidentiality


ENG | 4:50 PM



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SINGLE WINDOW CLEARANCE SYSTEM  
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

--Select Ward--

PIN Code\*

30XXXXXXXX

Telephone Number With STD Code

ENTER TELEPHONE NUMBER WITH STD CODE

Fax Number With STD Code

ENTER FAX NUMBER WITH STD CODE

Mobile\*

9XXXXXXXX

E-Mail Address\*

LVEXXXXXXXX

D. Self – Certification \*

I/ We hereby give the following undertaking:-

1. I certify that the particulars furnished in the Application Form under the Rajasthan Enterprises Single Window Enabling and Clearance Act, 2011 for Permission are true, correct and complete to the best of my knowledge and I undertake to adhere to the declaration made there under.
2. I/Firm/ Company hereby undertake to abide by the conditions specified in each of the Permission and to comply with all the provisions of applicable regulations.
3. I /Firm/Company have gone through all the relevant laws and undertake to abide by the same.

☐ I/ We hereby declare that the information given herein are, to the best of my/ our knowledge and belief, true and correct in all particulars and any inconsistency with them shall make us liable for action under rules.

Submit

Cancel

Step 11: Check on Self-Declaration box

XXXXXX – Private Details such as Pincode, Mobile and Email Address, etc. hidden due to confidentiality

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Windows Taskbar

4:51 PM  
10/03/2017



ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

Ward No-50/ वार्ड नं. - 50

PIN Code\*

3021 XXXXXXXX

Telephone Number With STD Code

ENTER TELEPHONE NUMBER WITH STD CODE

Fax Number With STD Code

ENTER FAX NUMBER WITH STD CODE

Mobile\*

96 XXXX

E-Mail Address\*

SHI XXXXXXXX .COM

D. Self – Certification \*

I/ We hereby give the following undertaking:-

1. I certify that the particulars furnished in the Application Form under the Rajasthan Enterprises Single Window Enabling and Clearance Act, 2011 for Permission are true, correct and complete to the best of my knowledge and I undertake to adhere to the declaration made there under.
2. I/Firm/ Company hereby undertake to abide by the conditions specified in each of the Permission and to comply with all the provisions of applicable regulations.
3. I /Firm/Company have gone through all the relevant laws and undertake to abide by the same.

☒ I/ We hereby declare that the information given herein are, to the best of my/ our knowledge and belief, true and correct in all particulars and any inconsistency with them shall make us liable for action under rules.


Submit


Cancel

**Step 12:** Click on  
"Submit" tab

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 SINGLE WINDOW CLEARANCE SYSTEM  
GOVERNMENT OF RAJASTHAN

SSO SIGN OUT 

ENTREPRENEUR/ INVESTOR REGISTRATION (ONE-TIME)

Are you a Government Organisation?

☐ Yes ☒ No

A. Business Registration Number (BRN)

BRN\*

XXXXXXXXXX

Reset

Signup Successful

Thanks for registering on Rajasthan Single Window Clearance System. Your profile has been updated successfully.

Ok

B. Proposed Establishment/ Business Details

Establishment Name\*

XXXXXXXXXXXXX LT MILLS

Establishment Type\*

Partnership

Nature of Business\*

Manufacturing

Existing Investor\*

☐ Yes ☒ No

Proposed Employment (Total Employees)

10

Proposed Investment (₹)\*


10100000

Registered Address

XXXXXX – Private Details such as BRN No and Name, etc. are hidden due to confidentiality

https://swcs.rajasthan.gov.in/SSOUSERSIGNUP.aspx#

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ENG 4:53 PM 10/03/2017

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**SINGLE WINDOW CLEARANCE SYSTEM**  
GOVERNMENT OF RAJASTHAN

Welcome FEEDBACK GRIEVANCE DASHBOARD SIGN OUT

Department/ Services (Click department name to view its services)

|   |
|---|
| Co-operative  |
| Energy  |
| Factories and Boilers Inspectorate  |
| Food & Civil Supply   |
| Industries  |
| Labour  |
| Local Self Government (LSG)   |
| Medical & Health  |
| Public Health and Engineering Department (PHED)                           |
| Public Works Department (PWD)   |
| Rajasthan State Industrial Development and Investment Corporation (RIICO) |
| Rajasthan State Pollution Control Board (RSPCB)                           |
| Revenue   |
| Tourism   |
| Urban Development and Housing (UDH)                                       |


**Step 14: Expand "Energy" Tab through single click**


XXXXXX – Private Details are hidden due to confidentiality



Secure | https://swcs.rajasthan.gov.in/AllServices.aspx

Apps | New Tab | Jaipur Vidyut Vitran | (388 unread) - sec | Inbox (159) - sec | dsr | Rajasthan Single Win | rvpn.co.in | Login | consumers

 **SINGLE WINDOW CLEARANCE SYSTEM**  
GOVERNMENT OF RAJASTHAN

Welc... MA | [FEEDBACK](#) | [GRIEVANCE](#) | [DASHBOARD](#) | [SIGN OUT](#) 

Department/ Services (Click department name to view its services)

Co-operative

Energy

Electricity Connection

Electrical Inspectorate Department

Factories and Boilers Inspectorate

Food & Civil Supply

Industries

Labour

Local Self Government (LSG)

Medical & Health

Public Health and Engineering Department (PHED)

Public Works Department (PWD)

Rajasthan State Industrial Development and Investment Corporation (RIICO)

Rajasthan State Pollution Control Board (RSPCB)

Revenue


Tourism

Urban Development and Housing (UDH)

Step 15: Expand "Electricity Connection" Tab through single click

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ENG

4:55 PM


10/03/2017

Secure | https://swcs.rajasthan.gov.in/AllServices.aspx

Apps | New Tab | Jaipur Vidyut Vitran | (388 unread) - secom | Inbox (159) - secom | dsr | Rajasthan Single Win | rvpn.co.in | Login | consumers

 **SINGLE WINDOW CLEARANCE SYSTEM**  
GOVERNMENT OF RAJASTHAN

Welcom | FEEDBACK | GRIEVANCE | DASHBOARD | SIGN OUT



Department/ Services (Click department name to view its services)

Co-operative

Energy

Electricity Connection

New Electricity Connection

Electrical Inspectorate Department

Factories and Boilers Inspectorate

Food & Civil Supply

Industries

Labour

Local Self Government (LSG)

Medical & Health

Public Health and Engineering Department (PHED)

Public Works Department (PWD)

Rajasthan State Industrial Development and Investment Corporation (RIICO)

Rajasthan State Pollution Control Board (RSPCB)

Revenue

Tourism

Urban Devel

APPLY

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Windows Taskbar

4:55 PM 10/03/2017

## Application Form

### Add New Request

BACK

All the fields marked with \* are required.

Click on the "BACK" tab to go back to the Single window page

#### SDO Identification

Neighbour KNO\*

Validate KNO

#### Application Details

Request Date

05-Oct-2017



Request Type

--Select Item--



#### Personal Details of the applicant

☒ Person ☐ Organisation

☒ Single Applicant ☐ Multiple Applicants

Name\*

Mr.



First Name\*

Middle Name

Last Name

C/O

S/O



Full Name

Applicant Status\*

--Select Item--



Name\*

WSS2.Rajdiscoms.com/SWPortal/Request/RequestRegistration?ValidKNO=1&NeighborKNO=210461003679

## Add New Request

Upon successful validation of KNO. This message will be displayed

[BACK](#)

All the fields marked with \* are required.

**Success!** Neighbour KNO is Valid. Fill the Form..

### SDO Identification

Neighbour KNO\*

21(   vvvv  )

Validate KNO

**Step 17:** User needs to mandatorily enter the neighbor consumer number (KNo.)

**Step 18:** Click on “Validate KNO” tab

### Application Details

Request Date

05-Oct-2017

Request Type

New Connection -Permanent

### Personal Details of the applicant

☐ Person ☒ Organisation

☒ Single Applicant ☐ Multiple Applicants

Name\*

Other

SH   vvvv  IO

WOC   vvvv  .TS MILLS

Last Name

XXXXXX – Private Details are hidden due to confidentiality



RAPDRP Rajasthan

ws22.rajdiscoms.com/SWPortal/Request/RequestRegistration/ValidKNO=1&NeighbourKNO=210461003679

### Add New Request

[BACK](#)

All the fields marked with \* are required.

Success! Neighbour KNO is Valid. Fill the Form..

**SDO Identification**

Neighbour KNO\* 211 XXXXX [Validate KNO](#)

**Application Details**

Request Date 05-Oct XXXXX [📅](#) Request Type New Connection -Permanent

RAPDRP Rajasthan

ws22.rajdiscoms.com/SWPortal/Request/RequestRegistration/ValidKNO=1&NeighbourKNO=210461003679

☐ Person ☒ Organisation

**Single Applicant** ☐ Multiple Applicants

Name\* Other SHI XXXXX WOO XXXXX Last Name

C/O Name\* CO LOI XXXXX

Applicant's Gender\* ☒ Male ☐ Female ☐ NA

Mobile No. 96 XXXXX

DOB [📅](#)

Locality Type\* URBAN

Applicant Status\* Owner

Applicant Type\* General

Email ID XXXXX@YAHOO.COM

Preferred Language ENGLISH

Sub Locality Type\* RI XXXXX

**Applicant's Connection Address**

House No. XXXXX Landmark

Street/Mohalla\* INDUSTRIAL AREA Constituency\* F XXXXX EXT.

Pin Code 302022

Phone No. [📞](#)

**Step 19: Fill in all the relevant information**

RAPDRP Rajasthan

ws22.rajdiscoms.com/SWPortal/Request/RequestRegistration/ValidKNO=1&NeighbourKNO=210461003679

☐ Same as Above

**Applicant's Communication Address**

House No. XXXXX Landmark

Street/Mohalla\* XXXXX ITH COLONEY Constituency

Area Name OPI XXXXX E. Pin Code 30 XXXXX

District JA XXXXX Phone No. [📞](#)

City/Town/Tehsil JAIL XXXXX (PART)

**Other Information**

Bank Name --Select Item-- Account No.

PAN No. AJ XXXXX Aadhar No.

**Connection/Supply Details**

Applied Load\* 400 HP Contract Demand 300

Purpose of Supply\* TEXTILE Category\* HT - HIGH TENSION SERVICE

Character of Supply\* HT Phase\* Three

☐ Is Government Connection

☐ Is Open Access ☐ Is Sick Industry

☐ Is Seasonal

Fortnight Normal

[SUBMIT](#) [CANCEL](#)

Other Information

Bank Name --Select Item-- Account No.

PAN No. AE XXXXX Aadhar No.

**Connection/Supply Details**

Applied Load\* 400 HP Contract Demand 300

Purpose of Supply\* TEXTILE Category\* HT - HIGH TENSION SERVICE

Character of Supply\* HT Phase\* Three

☐ Is Government Connection

☐ Is Open Access ☐ Is Sick Industry

☐ Is Seasonal

Fortnight Normal

[SUBMIT](#) [CANCEL](#)

XXXXXX – Private Details are hidden due to confidentiality

Other Information

|           |                 |             |  |
|-----------|-----------------|-------------|--|
| Bank Name | --Select Item-- | Account No. |  |
| PAN No.   | AE vvvv         | Aadhar No.  |  |

Connection/Supply Details

|   |   |           |                 |                           |
|---|---|-----------|-----------------|---------------------------|
| Applied Load*                                     | 400                                       | HP        | Contract Demand | 300                       |
| Purpose of Supply*                                | TEXTILE                                   |           | Category*       | HT - HIGH TENSION SERVICE |
| Character of Supply*                              | HT  |           | Phase*          | Three                     |
| <input type="checkbox"/> Is Government Connection |   |           |                 |                           |
| <input type="checkbox"/> Is Open Access           | <input type="checkbox"/> Is Sick Industry |           |                 |                           |
| <input type="checkbox"/> Is Seasonal              |   |           |                 |                           |
|   |   | Fortnight | Normal          |                           |

Step 20: Click on "Submit" tab

SUBMIT

CANCEL

XXXXXX – Private Details are hidden due to confidentiality



## Add New Request

**Success!** Request has been registered successfully. Your RequestID is: 200 **vvvv**

OK

Message will be displayed on successful submission of the application form

**XXXXXX – Private Details are hidden due to confidentiality**



**Step 21: Upload the document for**

a. Address proof

b. Identity proof

Rajasthan Single Sign On x RAPDRP Rajasthan x

wss2.rajdiscoms.com/SWPortal/DMS/DMS\_Bind/2000137609

Success! Request has been registered successfully. Your RequestID is: 2000137609.

Welcome to Document Manage System (DMS)

**Request Detail**

| Request No/<br>Date | K.NO | Request Type | Consumer Name / Address | Category                   | Status  |
|---------------------|------|--------------|-------------------------|----------------------------|---------|
| 200<br>26 XXXX      |      | NC           | NAI XXXXX               | HARTH NAGAR<br>DOMESTIC LT | pending |

**Mandatory Documents**

| Document Name                          | File Upload   | Action  |
|--|---|---|
| ADDRESS PROOF - DRIVING LICENSE        | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| ADDRESS PROOF - RATION CARD            | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| ADDRESS PROOF - VOTER ID CARD          | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| IDENTIFICATION PROOF - DRIVING LICENSE | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| IDENTIFICATION PROOF - PAN CARD        | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| IDENTIFICATION PROOF - PASSPORT        | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| IDENTIFICATION PROOF - RATION CARD     | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| IDENTIFICATION PROOF - VOTER ID CARD   | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |
| NEIGHBOUR KNO PROOF - BILL COPY        | <input type="button" value="Choose file"/> No file chosen | <input type="button" value="Upload"/> <input type="button" value="Delete"/> <input type="button" value="DownLoad"/> |

XXXXXX – Private Details are hidden due to confidentiality

11 PM  
-Oct-17



Rajasthan Single Window Clearance System  
GOVERNMENT OF RAJASTHAN

Welcome L [REDACTED] FEEDBACK GRIEVANCE DASHBOARD SIGN OUT

DASHBOARD

To Do/ Attention Required

I want to submit a new application

AUDIT TRAIL FOR APPID : 200 [REDACTED] (0 Days)

| Sr No. | Status Change Date | Status  | Remarks |
|--------|--------------------|---------|---------|
| 1      | 05/10/2017         | Pending |         |

Close

| Sr No. | Department | Service                    | App Id        | Sub.Date   | Status               |  |  |
|--------|------------|----------------------------|---------------|------------|----------------------|--|--|
| 1      | Energy     | New Electricity Connection | 20 [REDACTED] | 05/10/2017 | Pending (05/10/2017) |  |  |

Progress of application can be tracked on Single Window Portal

XXXXXX – Private Details are hidden due to confidentiality

## **The application is now made accessible to the concerned Sub-Division office. The Process flow of application form at Sub-Division office is as follows:**

### **1. Introductions (CRM plus):-**

CRM Plus defines the complete workflow for the New Connection process which is to be introduced in the system, with the intent of “Ease of Business”.

This new system will

- Reduce the Involvement of Roles of Field Executive like JEN, who are associated with Field and do not have PC's or IT Knowledge
- Reduce the Complexity in the Workflow
- Increase the Visibility to Consumer on Status of requests
- Reduce Multiple Interactions of Consumer with DISCOM staff

Type of Request covered, which will appear in a CRM application:

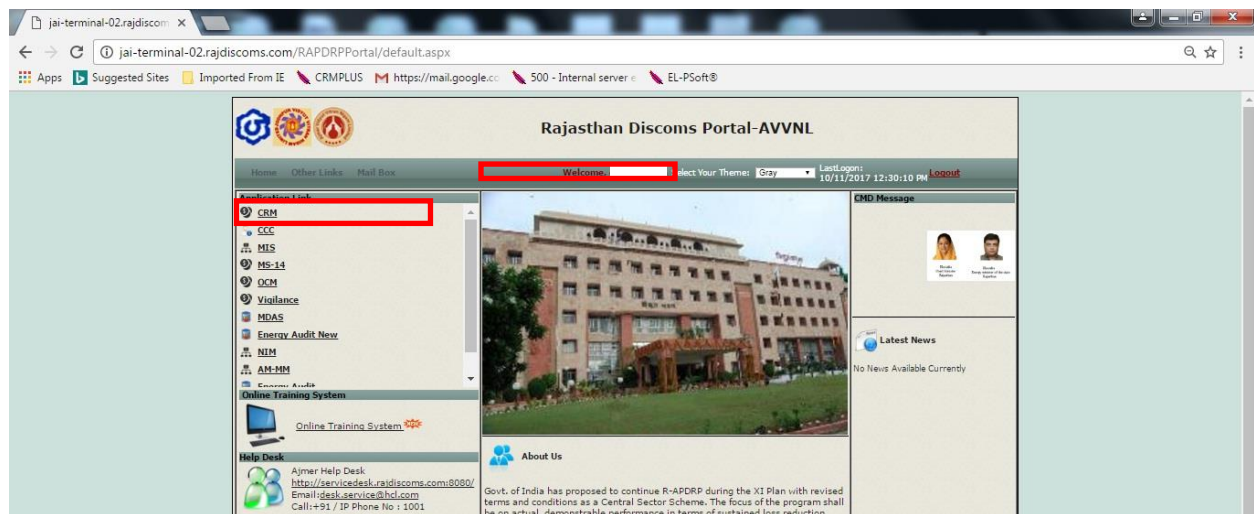
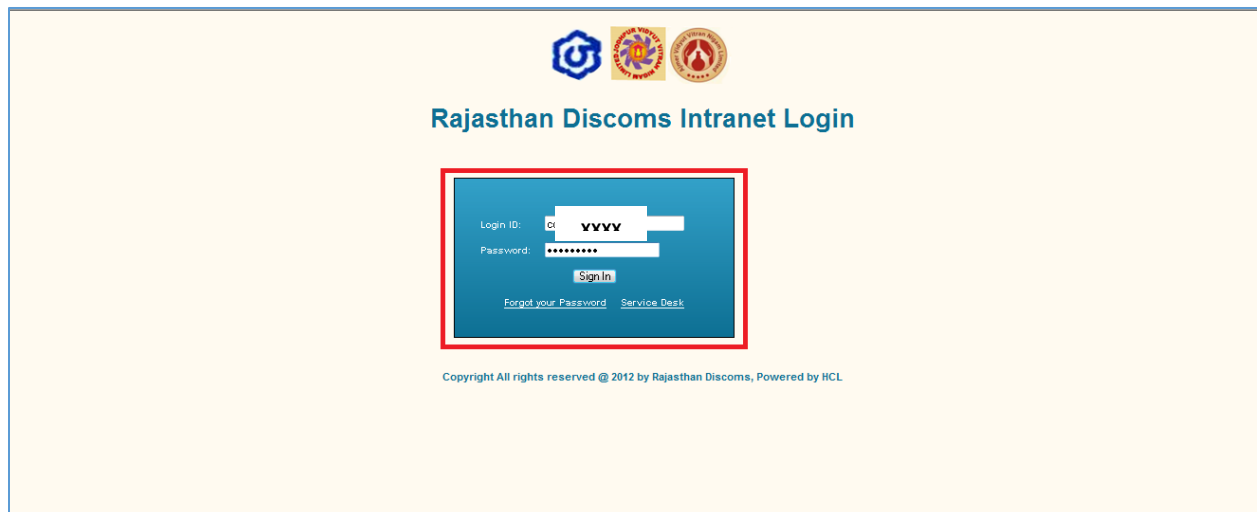
- New Connection (Permanent/Temporary)
- Load Change (Extension/Reduction)
- Meter Shifting in same Premises
- Name Change/Change of Ownership
- Category/Tariff Change

### **2. Login Process of CRM Plus**

**Navigation path:** - CRM>> Request Management >> NC Request EODB >> GO to CRM Plus

**Assigned User:**-CC (Consumer Clerk)

**Description:** - For the login From CRM from CRM plus Authorized User has to login Application to the allotted User ID and then follow the Navigation path.



XXXXXX – Private Details are hidden due to confidentiality

jai-terminal-02.rajdiscom x EL-PSoft®

jai-crm-app.rajdiscoms.com/MBC/default.aspx

Ajmer Vidyut Vitran Nigam Ltd.  
1104320-AEN ( O&M, Madar)

Welcome, V x | FY 17-18 | 11-Oct-2017 12:35 PM | [Help](#) | [Module Home](#)

**Request Management**

- Request Management
  - Register Request
  - Cancel Application
  - Request Revival
  - Request ReOpening
  - Request Suspension
  - Accept Request
  - Upload Document
  - Accept Web Request
  - Reports
  - Update Load Details
  - Group Estimate Mapping For MMSLV
  - Estimate Group Mapping
  - Estimate Flow Standard Load
  - NC Request EODB**
  - Bulk Upload Module/Email
  - Level Payment

**Utilities**

**Search Section**

Request:   
No.   
K. No.   
Process: --- Select Item ---

**Welcome TO CRMPLUS**

A New Initiative Under Ease of Doing business.

[Go To CRMPLUS](#)

EL-PSoft v.3.3.X.H.34.3.0

Powered by HCL

12:35 PM  
11/10/2017

jai-terminal-02.rajdiscom x EL-PSoft® x RAPDRP Rajasthan

jai-crm-app.rajdiscoms.com/CRMPLUS/Request/Index#

Ajmer Vidyut Vitran Nigam Ltd

Welcome x x ds | FY 17-18 | [Home](#) | [Logout](#)

**Request ID** **KNO**

Search...

**Request Management**

- NC Requests
- Web Requests
- MCO Requests**
- DCO Requests
- RCO Requests
- PDCO Requests
- Track Request

**Revenue Management**

**Endorsement**

**View Request**

[Received](#) 2 → [Site Verification](#) 2 → [Demand & Payment](#) 11 → [SJO](#) 3 → [SCO](#) 16 → [Add New Request](#)

| Request ID | Request Dt. | First Name | Last Name | Request Type              | LocalityType | Area Name | Action |
|------------|-------------|------------|-----------|---------------------------|--------------|-----------|--------|
| CP100 x    | 30-Jun-2017 | ML x       | Ch x      | New Connection -Permanent | URBAN        | Bi x      |        |
| CP100 x    | 23-Jun-2017 | CH x       |           | New Connection -Permanent | RURAL        | LC x      |        |

Page 1 of 1

1

12:36 PM  
11/10/2017

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### 3. New Connection (With/Without Job)

**Description:-** This process allows the SDO user to register and provide New Connection for eligible consumer. If any consumer willing to get permanent/Temporary electricity connection then consumer can give an application in a plain paper to CC or register request from Web. This activity has to be initiated by Consumer Clerk (CC).

#### Process Matrix of New Connection

| S. No. | Process step                         | Sub Module         | Nigam User | Navigation Path   |
|--------|--------------------------------------|--------------------|------------|---|
| 1      | Application Registration             | Request Management | CC         | Request Management >> NC Request >>Add New Request                    |
| 2      | J.En. Area Assignment                | Request Management | CC         | Request Management >> NC Request>>Received>>Action                    |
| 3      | Site Verification                    | Request Management | CC         | Request Management >> NC Request>>Site Verification>>Verify           |
| 4      | Demand & Payment(Print Demand)       | Request Management | CC         | Request Management >> NC Request>>Demand & Payment>>Demand Note Print |
| 5      | Demand & Payment (Demand Deposition) | Collection         | HC         | Collection>> Receive>>Cash receive CRM Plus                           |
| 6      | SCO                                  | Request Management | CC         | Request Management >> NC Request>>SCO>>Approve                        |

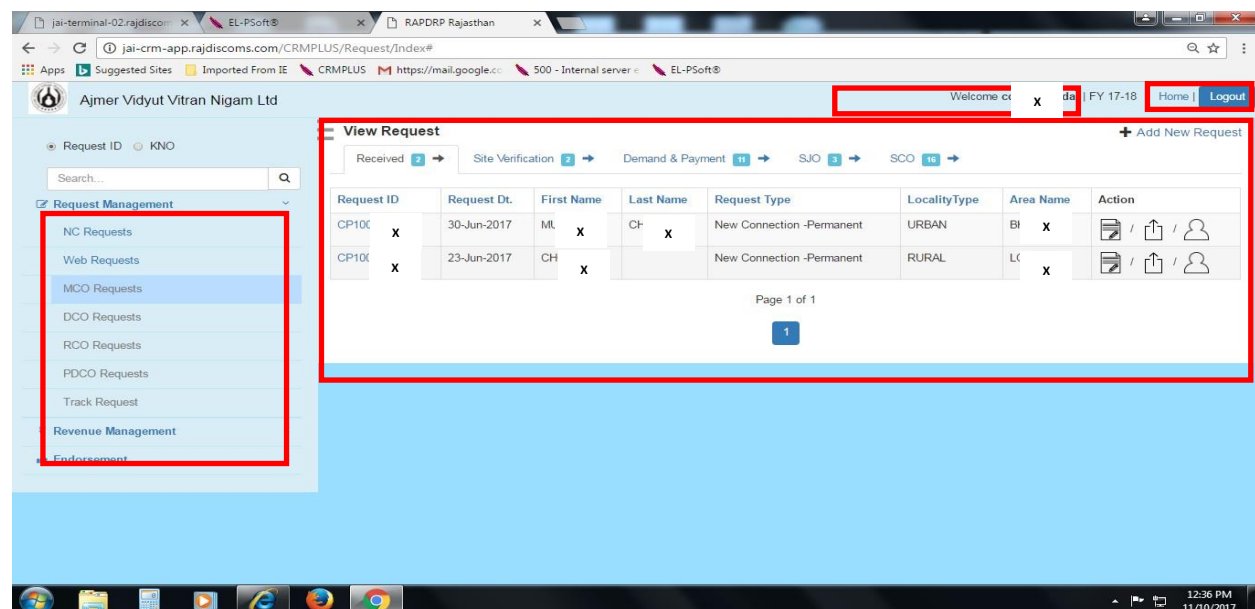
#### Step 1:- Application Registration

**Navigation path:** - Request Management >> NC Request >>Add New Request.

**Assigned User:-**CC

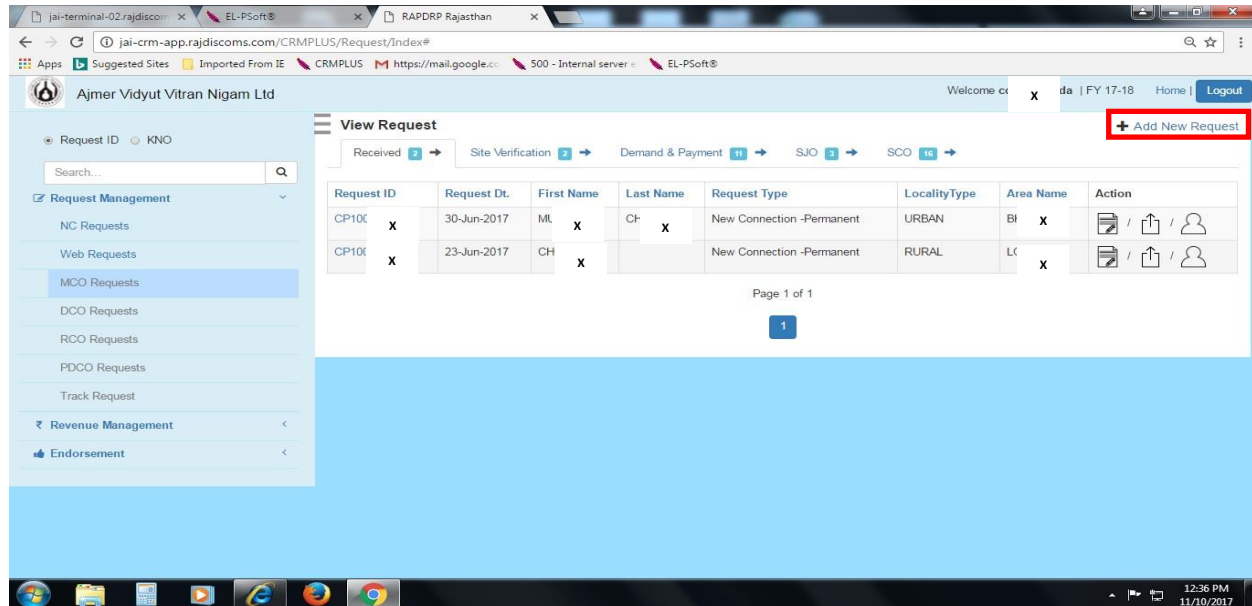
**Description:** - register New Connection request on Application Registration page.

1.1:- Authorized user to navigate to CRM Plus for New Connection (Permanent/temporary).

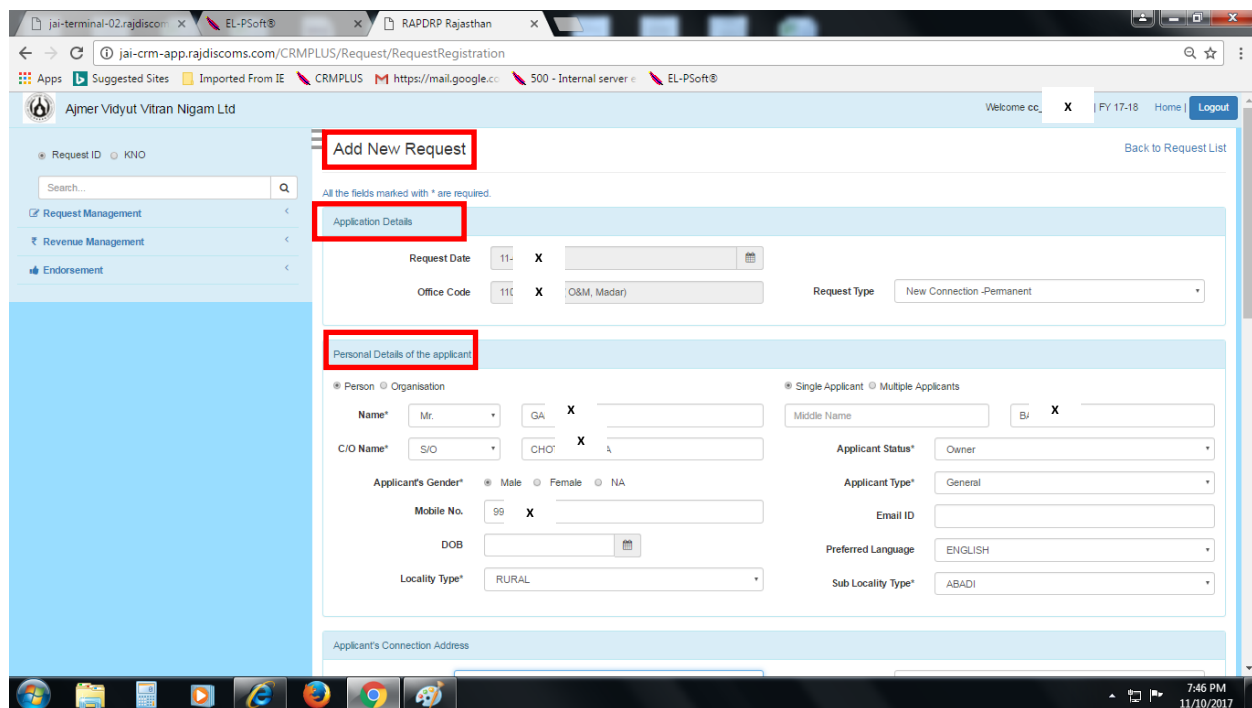


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1.2:- Then Application Entry activity page opened and then user has to fill the application detail like consumer Personal details and Connection details on Application registration page and fill the Neighbor K.No of Consumer for Sub-Division Identification and then write the appropriate remark.



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**Applicant's Connection Address**

House No.  ☒  Landmark

Street/Mohalla\*  ☒  Constituency\*  ☒

Area Name\*  ☒  Pin Code  ☒

District\*  Phone No.

City/Town/Tehsil\*

Village\*  ☒

**Applicant's Communication Address** ☒ Same as Above

House No.  ☒  Landmark

Street/Mohalla  ☒  Constituency  ☒

Area Name  ☒  Pin Code

District  Phone No.

**SDO Identification**

Neighbour KNO\*  ☒  Proposed Office Code\*  ☒

**Other Information**

Bank Name  Account No.

PAN No.  Aadhar No.  ☒

**Connection/Supply Details**

Applied Load\*   Contract Demand

Purpose of Supply\*  Category\*

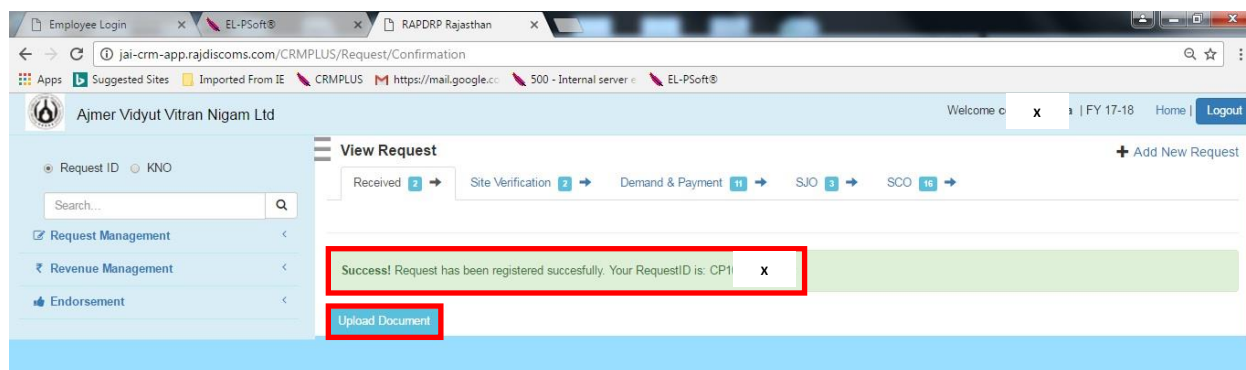
Character of Supply\*  Phase\*

☐ Is Government Connection ☐ Solar Equipment Installed

☐ Is Seasonal

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1.3:- After filling the Application registration details, the User has to click on Submit button. The system will display a success message "Success! Request has been registered successfully. Your Request ID is \_\_\_\_\_"



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1.4:- Here User can upload necessary Document those required in New connection application (This is an Optional Activity).

**Note:-**

1. Request ID is generated on completion of Application registration.
2. Consumer can fill the data on the Website via Web Self Services.
3. SDO Staff (Consumer Clerk) can enter the Application details.
4. New Connection request can be taken through Customer Care Centre Executive (on Call)  
: If this is to be enabled no documents should be made mandatory till the time of request id generation
5. Identification of SDO will be done by providing the Neighbour KNO or Office Code via all above systems
6. In case incorrect SDO has been assigned, the request may be cancelled or modified by CC
7. Document Upload (Optional activity for request ID generation)
8. Document Upload (Optional activity for request ID generation) can be done by the following medium:
  - a. By the consumer vide Web Self Services
  - b. At the SDO staff by the Consumer Clerk (Scanner)
  - c. In case document has not been uploaded – It can be collected at the time of Site Verification by Agents or SDO
  - d. Validations of the documents will be done after download (Offline mode)
  - e. The documents size has to be checked while download (<5 MB) (Configurable)
  - f. The document type to be checked (while upload) (only pdf and Jpeg are valid formats)

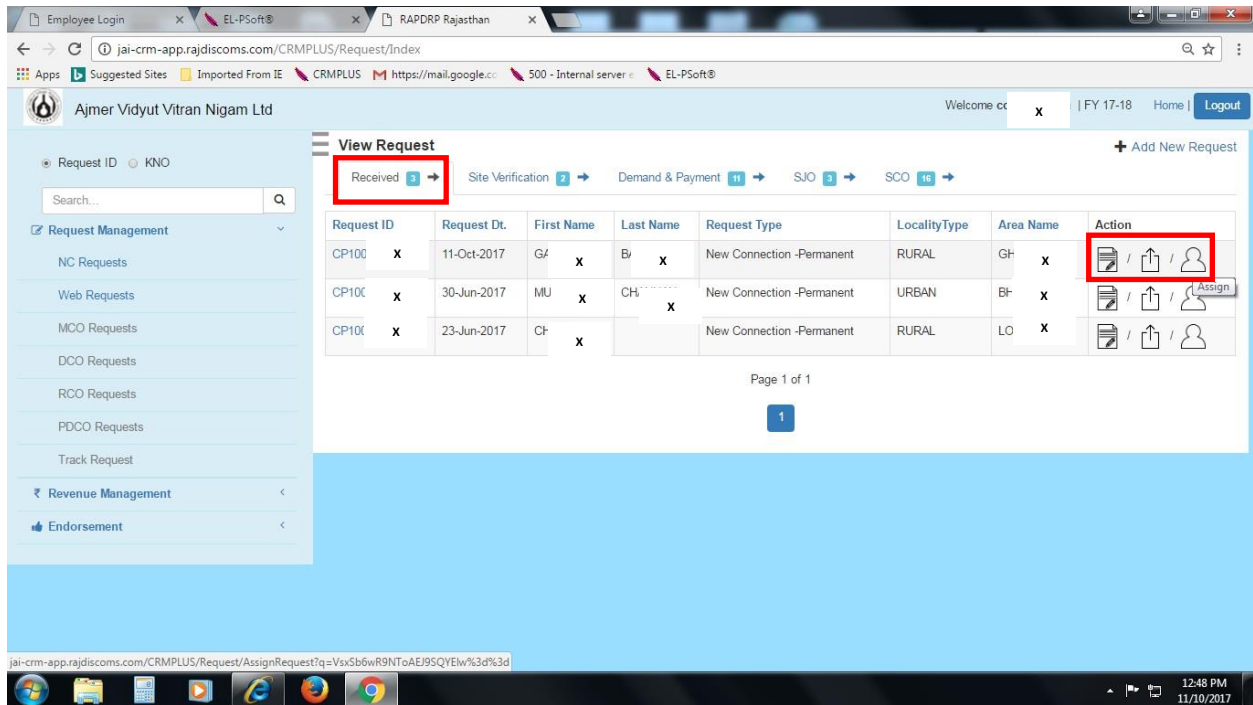
## Step 2:- J.En. Area Assignment

**Navigation path:** - Request Management >> NC Request>>Received>>Action.

**Assigned User:-CC**

**Description:** - CC will assign the JEN Office (Selection of JEN Area) after enlisting of pending Request ID's and then **SMS/Email notifications will be sent to the respective JEN** for Site verification details

1.1:- After filling the Application Registration details then CC will assign the JEN office so User follow the navigation path and then click on action beside of request ID then related page will opened.



The screenshot displays the 'View Request' interface of the Jai-CRM application. The 'Received' tab is selected and highlighted with a red box. The table below lists three requests with their details and action buttons. The 'Action' column for the first request is highlighted with a red box.

| Request ID | Request Dt. | First Name | Last Name | Request Type              | Locality Type | Area Name | Action                   |
|------------|-------------|------------|-----------|---------------------------|---------------|-----------|--------------------------|
| CP100      | 11-Oct-2017 | G          | B         | New Connection -Permanent | RURAL         | GH        | [Icon] / [Icon] / [Icon] |
| CP100      | 30-Jun-2017 | MU         | CH        | New Connection -Permanent | URBAN         | BH        | [Icon] / [Icon] / [Icon] |
| CP100      | 23-Jun-2017 | Ch         |           | New Connection -Permanent | RURAL         | LO        | [Icon] / [Icon] / [Icon] |

Page 1 of 1

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1.2:- for Jen area assignment user follow the navigation path and then click on action button beside of request ID then related page will opened.

1.3:- Then User selects Jen office code and fills the site verification forecast detail and then click on submit button.

Employee Login | EL-PSoft® | RAPDRP Rajasthan | jai-crm-app.rajdiscoms.com/CRMPLUS/Request/AssignRequest?Q=VsxSb6wR9NT0AEJ9SQYEIw%3d%3d

Welcome cc. x la | FY 17-18 | Home | Logout

### Assign Request # CP10

+ Add New Request | Back to Request List

Received 3 → Site Verification 2 → Demand & Payment 11 → SJO 3 → SCO 16 →

All the fields marked with \* are required.

#### Application Details

|              |        |   |                 |                           |   |
|--------------|--------|---|-----------------|---------------------------|---|
| Request Date | 11-Oct | X | Compliance Date | 10-Dec                    | X |
| Office Code  | 1104   | X | Request Type    | New Connection -Permanent |   |

#### JEN Area Assignment

|                 |        |   |              |        |   |    |
|-----------------|--------|---|--------------|--------|---|----|
| Assignment Date | 11-Oct | X | Assigned To* | JEn2-4 | X | ma |
| Remarks*        | OK     |   |              |        |   |    |

#### Site Verification Forecast

#### JEN Area Assignment

|                 |        |   |              |        |   |        |
|-----------------|--------|---|--------------|--------|---|--------|
| Assignment Date | 11-Oct | X | Assigned To* | JEn2-4 | X | Sharma |
| Remarks*        | OK     |   |              |        |   |        |

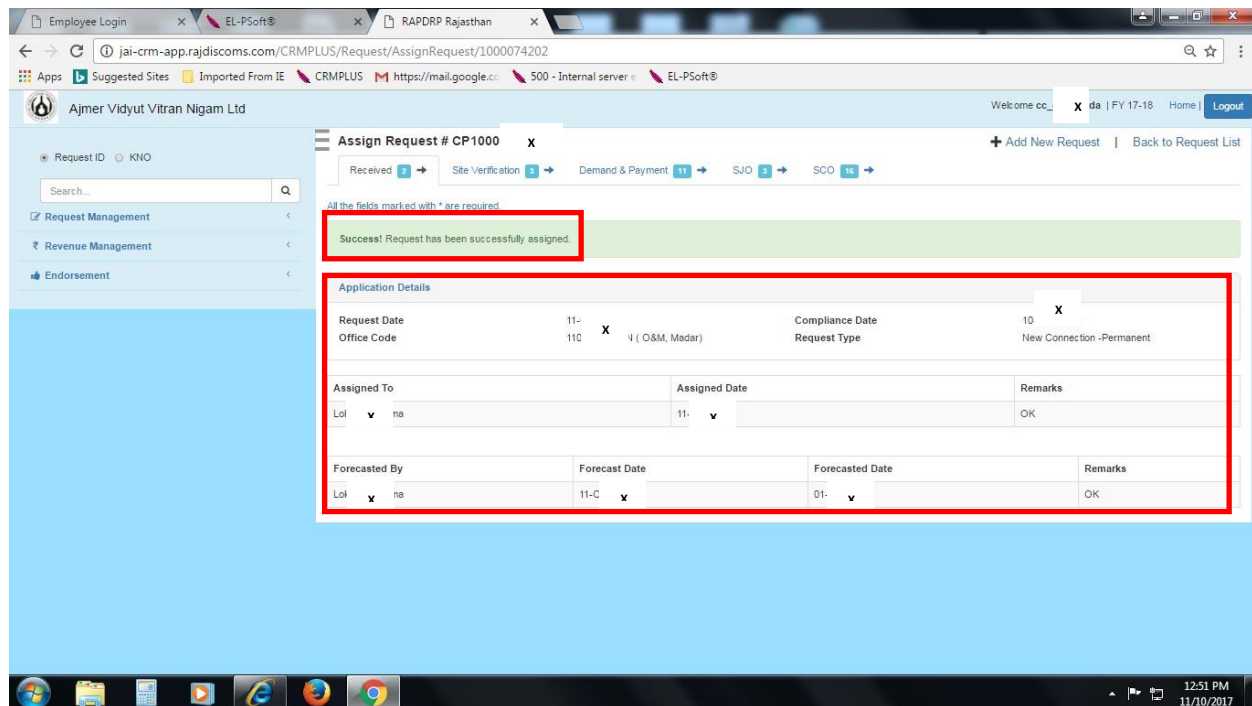
#### Site Verification Forecast

|                  |        |   |              |        |   |        |
|------------------|--------|---|--------------|--------|---|--------|
| Forecasted Date* | 01-Nov | X | Forecast By* | JEn2-4 | X | Sharma |
| Remarks*         | OK     |   |              |        |   |        |

Submit Reset

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1.4:- After filling the “Jen Area assignment” details with appropriate remarks then User click on Submit button then system displays a success message “Success! Request has been successfully assigned”.



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### Step 3:- Site Verification

**Navigation path:** - Request Management >> NC Request>>Site Verification>>Verify.

**Assigned User:-CC**

**Description:** - All the details of “Site verification” provided by the JEN will be entered in the system by the CC and CC will upload site verification document and fill the demand detail and SCO forecast detail those received by the request related JEN office.



1.1:- For performed this activity User follow the navigation path and then click on Verify action button beside of request ID and then related page will opened.

**View Request**

Received 2 → **Site Verification 3** → Demand & Payment 11 → SJO 3 → SCO 16 →

| Request ID | Request Dt. | First Name | Last Name | Request Type               | Locality Type | Area Name         | Action |
|------------|-------------|------------|-----------|----------------------------|---------------|-------------------|--------|
| CP1000     | 11-0        | GA         | B         | New Connection - Permanent | RURAL         | GHOOGHRA          |        |
| CP1000     | 11-20       | MA         |           | New Connection - Permanent | RURAL         | MAKADWALI         |        |
| CP1000     | 25-20       | DI         | G         | New Connection - Permanent | RURAL         | VILLAGE MAKADWALI |        |

Page 1 of 1

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1.2:- User will upload site verification document received through JEN office this is an optional activity.

**Site Verification # CP1000 x 202**

Received 2 → **Site Verification 3** → Demand & Payment 11 → SJO 3 → SCO 16 →

All the fields marked with \* are required.

**Application Details**

|              |                             |                 |                           |
|--------------|-----------------------------|-----------------|---------------------------|
| Request Date | 11-11-17                    | Compliance Date | 10-11-17                  |
| Office Code  | 110-110 - AEN ( O&M, Madar) | Request Type    | New Connection -Permanent |

**Document details**

| ID                         | Document Name | Proof Type     | Document Type       | Document Upload Date | View | Delete |
|----------------------------|---------------|----------------|---------------------|----------------------|------|--------|
| Choose File No file chosen |               | --Proof Type-- | ---Document Type--- | Upload               |      |        |

**Connection/Supply Details**

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1.3:- Then User will fill the site verification details those provided by the Jen and also select Job required option and fill the Demand detail and SCO forecast details and fill the appropriate remarks and click on submit button

The screenshot shows the 'Site Verification Details' form. The form is titled 'Site Verification Details' and is highlighted with a red box. It contains the following fields and options:

- Classification Done by\***: Jit x Sham
- Urban /Rural\***: RURAL
- Date of Classification\***: 11 x 17
- Abadi /Non-Abadi\***: ABADI
- Commercially Feasible**: YES NO --Select Item--
- Technical Feasible**: YES NO --Select Item--
- Feasibility Check By\***: Jit x Sham
- Feasibility Check Date\***: 11 x 17
- Service Line Length\***: 20
- Supply Voltage\***: 230
- Job Required**: YES NO
- Remarks\***: 20
- Application Status**: ACCEPTED REJECTED

The 'Demand Details' section is visible below the 'Site Verification Details' section.

The screenshot shows the 'Demand Details' and 'Forecast Details (SCO)' forms. The 'Demand Details' section is highlighted with a red box. It contains the following fields and options:

- Advance receipts against energy charges**: 3350
- Consumer/Meter/Other Security receipts**: 550
- CC&SL and all other capital receipts**: 3350
- All miscellaneous receipts/income**: 200
- Total Demand\***: 4100
- Due Date of Payment\***: 11 x 17-2017
- Date of Upload\***: 11 x 7
- Uploaded by\***: JEn x Sharma

The 'Forecast Details (SCO)' section is highlighted with a red box. It contains the following fields and options:

- Forecasted By\***: JEn x Sharma
- Forecasted Date\***: 10-Nov x
- Remarks\***: OK

At the bottom of the form, there is a checkbox labeled 'I hereby declare that information provided by the applicant is correct.' and two buttons: 'Submit' and 'Reset', both highlighted with a red box.

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The screenshot shows a web browser window with the URL `jai-crm-app.rajdiscoms.com/CRMPLUS/Technical/Confirmation`. The page header includes the logo of Ajmer Vidyut Vitran Nigam Ltd and the text "Welcome cc, x nda | FY 17-18 Home | Logout". The main content area is titled "View Request" and displays a progress bar with steps: Received (2), Site Verification (3), Demand & Payment (12), SJO (3), and SCO (16). A green success message is highlighted with a red box: "Success! Site Verification has been successfully submitted for Request ID :CP10( x 7)". The left sidebar contains navigation links for Request ID, KNO, Request Management, Revenue Management, and Endorsement. The bottom of the image shows a Windows taskbar with various application icons and the system clock indicating 1:14 PM on 11/10/2017.

**Note-:**

1. User Check Commercial feasibility offline (existing defaulter, legal, theft cases).
2. There will be either a check box or a drop down for selection of feasible (Yes/No/On Hold)
3. The authority that has approved/rejected the request will be captured as remarks in the system
4. All the details provided above by the JEN will be entered in the system by the CC
5. In Case the JEN has not done the Site Verifications till a specified date, a reminder SMS/E-mail is sent to the Field Officer (JEN)
6. The SMS for all the requests on the date on which the verification is due is queued and sent to respective officer for action in the morning at 8:00 am
7. Notifications to be sent to consumer in case of reschedule
8. The Demand note will be created offline by the SDO Staff/Agent
9. The Demand note will be based on the Load and Classification of consumer done by JEN/Agent during Site visit.
10. The CC can upload the demand
11. Approved demand is uploaded into the system in scanned format (in pdf and jpeg)
12. Demand note will have Pay by Date (defined at the time of upload by the CC)

#### Step 4:- Demand & Payment (Print Demand)

**Navigation path:** - Request Management >> NC Request>>Demand & Payment>>Demand Note Print.

**Assigned User:-CC**

**Description:** - CC will generate print order of Demand and provide to the consumer.

1.1:- For performed this activity User follow the navigation path and then click on Print button beside of request ID and then demand note will generate.

Employee Login | EL-PSoft® | RAPDRP Rajasthan

jai-crm-app.rajdiscoms.com/CRMPLUS/Request/Index?status=DEMANDPAYMENT

Ajmer Vidyut Vitran Nigam Ltd | Welcome cc\_c x | FY 17-18 | Home | Logout

**View Request** | + Add New Request

Received 2 | Site Verification 2 | **Demand & Payment 13** | SJO 3 | SCO 16


| Request ID | Request Dt. | First Name | Last Name | Request Type               | Locality Type | Area Name      | Action |
|------------|-------------|------------|-----------|----------------------------|---------------|----------------|--------|
| CP10       | 17 11 20    | P/         | IN        | New Connection - Permanent | RURAL         | VIA K          |        |
| CP10       | 32 11 20    | Gi         | BA        | New Connection - Permanent | RURAL         | GHO            |        |
| CP10       | 49 11 20    | Ri         | PC        | New Connection - Permanent | RURAL         | PAAS SAMI      |        |
| CP10       | x 56 09 20  | Si         | x         | New Connection - Permanent | RURAL         | POS* x GAGWANA |        |
| CP10       | 50 09 20    | Hi         |           | New Connection - Permanent | RURAL         | JANA           |        |
| CP10       | 39 09 20    | S/         | M/        | New Connection - Permanent | RURAL         | KE P COLI      |        |
| CP10       | 31 09 20    | H/         | RA        | New Connection - Permanent | URBAN         | KIRA           |        |
| CP10       | 51 21       | Ri         |           | New Connection -           | RURAL         | KI N/          |        |

1:16 PM 11/10/2017

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1.2:- Then generate print out and then provide to the consumer.

Fit one full page to window



**Ajmer Vidyut Vitran Nigam Ltd.**  
Office Of Assistant Engineer AEN ( O&M, Madar)-1104320  
Demand Letter

---

PI X WAN  
F/ X JI KI DHANI,  
VI IE ARADKA,  
VI X CHIL,  
A/

Date: 1 x -2017  
Demand No: DNI x 7711  
Category: DOMESTIC LT  
Contract Demand: 1KVA  
Sanctioned Load: 1.00 KW


Subject:  
Your Application No. CP10 x 1217 Date 11-4 x 17 for DOMESTIC LT of 230.00 Volts at supply voltage has been conditionally sanctioned by us and signed in this regard you are requested to fulfil following requirements so that further proceedings could be done.

Charge Details

| Charge Description                | Amount Required (Rs.) | Available Amount (Rs.) | Net Payable (Rs.) |
|-----------------------------------|-----------------------|------------------------|-------------------|
| Consumer/Meter/Other Security     | 200.00                |                        | 200.00            |
| CC&SL and all other capital       | 1500.00               |                        | 1500.00           |
| All miscellaneous receipts/income | 200.00                |                        | 200.00            |
|                                   |                       |                        | Total=1900.00     |

Total Amount (In Words) : One Thousand Nine Hundred rupees only

1.The above demand can be deposited either in cash or through Demand Draft/Banker's Cheque/Pay orders drawn in favour of A.  
2. In case, the above requested amount is not deposited by 10- x 1017 then your Application form is liable to be cancelled.(Time for  
3. Your Demand Note is associated with PRIORITY NUMBER \_\_\_\_\_ so for their proceedings will be done only if  
4. In case you are a Tenant,there will be an agreement on the bond of Rs.(110+10) and you would have to deposit double security amount  
5. You would have to deposit CAPACITOR and CAPACITOR INSTALLATION charges (according to different load of meter).  
6. A Capacitor of ISI mark will be made available by applicant according to his sanction load.  
7. A 16 Sq mm. armed cable will be made underground by applicant according to his sanctioned load.  
8. Connection will be issued only if the material is available. Service Line from pole to meter will be given by you.  
9.Your load will be extended only after installation of a new Transformer.  
10.Conduit Pipe Band and Meter Board will be provided by applicant.  
11.You will deposit pending amount of your previous connection.  
12. You would have to submit copies of your neighbour's consent(regarding boundary crossing in your connection) and proof of premise  
13.Your connection could not be estimated due to failure in finding the location specified by you,so further proceeding regarding estimate  
14.Estimate could not be prepared due to non-availability of HOUSE/SHOP/FACTORY or any other kind of construction.  
15. Please pay the previous dues if any due amount exists.

  
Signature  
A.En/ x (VVNL)

Note:This is computer generated document and does not require any stamp.

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**Note:-**

1. SMS will be sent to the consumer on upload of demand into the system
2. SMS/E-mail reminder to the consumer will be sent (on the last day) in case he/she has not made the payments within a stipulated time

## Demand Payment by the Consumer

1. The demand can be deposited by the consumer online via
  - a. Quick Pay Link on the Discom Portal
  - b. Web Self Services
  - c. Any E-Mitra Counter
  - d. Any SDO Collection counter

### (a) Quick Pay Link on the Discom Portal

The screenshot shows the website of Ajmer Vidyut Vitran Nigam Ltd. The browser address bar is highlighted with a red box, showing the URL: [energy.rajabsthan.gov.in/content/raj/energy-department/avvnl/en/home.html#](http://energy.rajabsthan.gov.in/content/raj/energy-department/avvnl/en/home.html#). The website header includes the logo of the Government of Rajasthan and the text "AJMER VIDYUT VITRAN NIGAM LTD. DEPARTMENT OF ENERGY GOVERNMENT OF RAJASTHAN". The main content area features a woman in a yellow sari on the left and four service links on the right. A yellow box labeled "Step 1: Access the website of Ajmer Discom" points to the browser address bar. Another yellow box labeled "Step 2: Click on 'Quick Pay' tab" points to the "QUICK PAY/ ONLINE PAYMENT (BILLDESK)" link. A red arrow points from the "QUICK PAY/ ONLINE PAYMENT (BILLDESK)" link to the "QUICK PAY/ ONLINE PAYMENT (PAYTM)" link.

**Step 1: Access the website of Ajmer Discom**

**Step 2: Click on "Quick Pay" tab**

WEB SELF SERVICE (WSS)  
[Click Here for Consumer Portal](#)

QUICK PAY/ ONLINE PAYMENT (BILLDESK)  
[Click Here for Electricity Bill Payment through BillDesk](#)

QUICK PAY/ ONLINE PAYMENT (PAYTM)  
[Click Here for Electricity Bill Payment through Paytm](#)

QUICK PAY/ ONLINE PAYMENT (IN CASE OF NEW CONNECTION/ SWS)  
[Click Here for Demand Notice Payment](#)

energy.rajasthan.gov.in/content/... pgi.billdesk.com/pgidsk/pgi... BillDesk - All Your Payment...  
 https://pgi.billdesk.com/pgidsk/pgmerc/rvvnl9/AVVNL9Details.jsp

**Ajmer Vidyut Vitran Nigam Limited**

Request No: \* [X] [ ]

Email ID: \* [X] [ ] **Submit**

Please Note : Email id entered will be used for sending receipt only for payments updated successfully at the merchant end.

**Step 3:** Enter the request no./Application no./ CP no. mentioned in the Demand Letter generated earlier

**Step 4:** Enter Email-ID

**Step 5:** Press Submit

Powered by BillDesk

16:52

energy.rajasthan.gov.in/content/... pgi.billdesk.com/pgidsk/pgi... pgi.billdesk.com/pgidsk/pgi...  
 https://pgi.billdesk.com/pgidsk/pgmerc/rvvnl9/AVVNL9Confirm.jsp

**Ajmer Vidyut Vitran Nigam Limited**

**Demand Details**

Demand Detail

| Request No. | Demand Date | Total Amount   |
|-------------|-------------|----------------|
| Demand No.  | Due Date    | Payment Status |
| 101         |             | 15100.00       |
| DIN/ X      | 19- X       | UNPAID         |

Charge Name

| Applicant Name                         | Charge Amount |
|--|---------------|
| Consumer/Meter/Other Security receipts | 550.00        |
| CCandSL and all other capital receipts | 14350.00      |
| All miscellaneous receipts/income      | 200.00        |

**Step 6:** Check your demand details

**Step 7:** Press Make Payment for Payment Options

Back Make Payment

Charges per transaction to be borne by consumers for making online payment

Net Banking No charges from consumers

Credit /Debit/ Cash / Pre-paid Cards (up to Rs 5000) No Charges from Consumers

Credit /Debit/ Cash / Pre-paid Cards (above Rs 5000) Convenience fee is 0.50% of the transaction amount, out of which AV/VNL will bear upto Rs 8.9/- exclusive of Service Tax, Consumer will bear the balance charges.

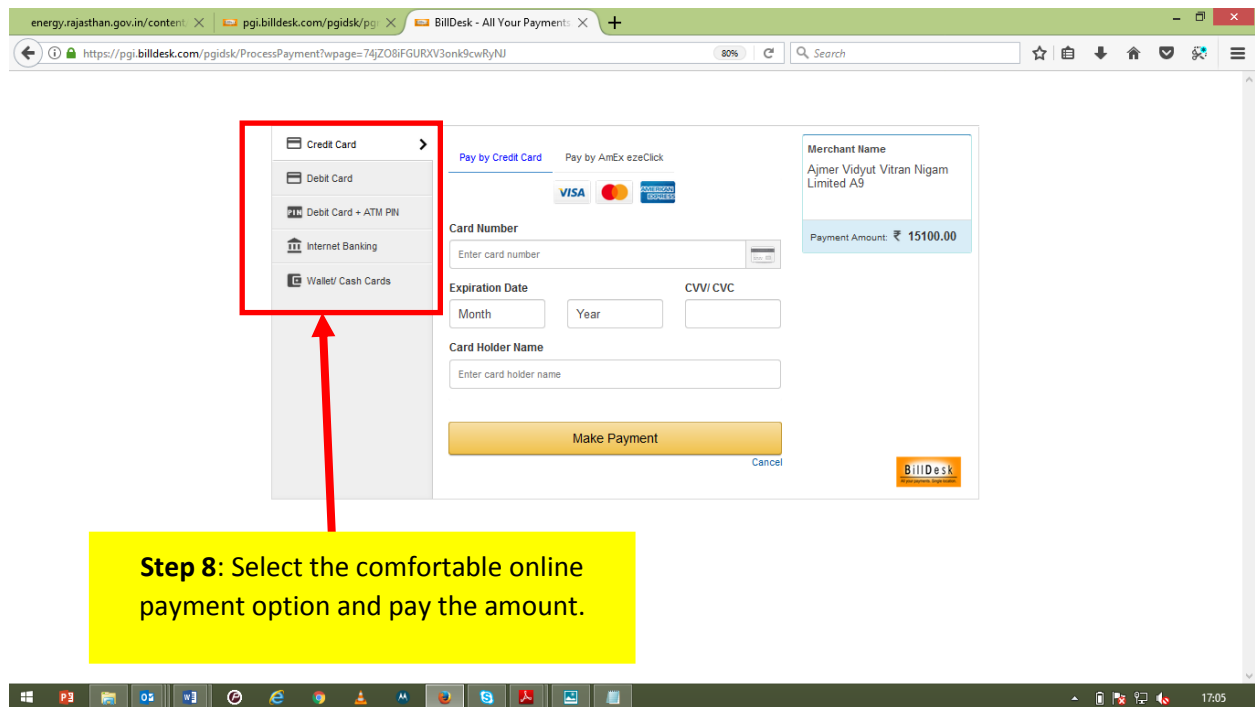
(Total GST applicable at Govt. rates on Transaction Fees)

Powered by BillDesk

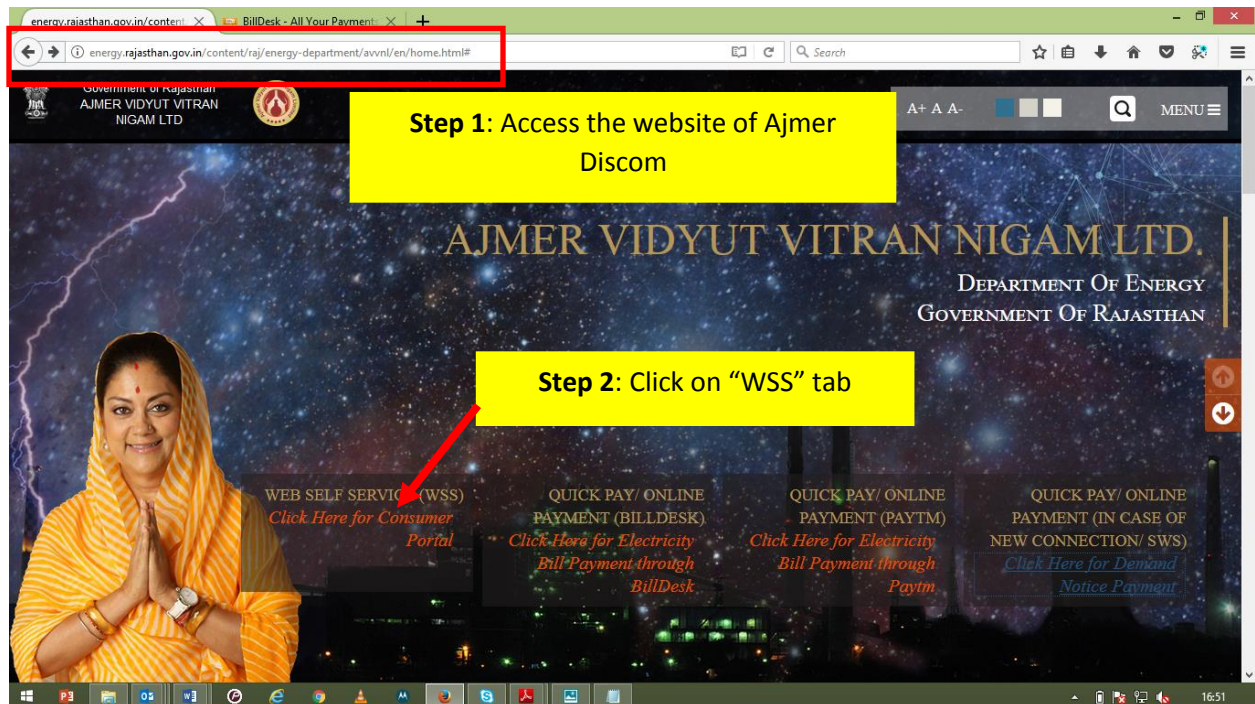
17:01

XXXXXX – Private Details are hidden due to confidentiality





## (b) Payment through Web Self- Service






Rajasthan Single Sign On x RAPDRP - User Login x manish

← → ↻ ⓘ Not secure | wss2.rajdiscoms.com/jvvn1\_web/

Home | Important Links | Circulars & Orders | Schedule Form | Power Failure ▶

# RAPDRP (Web Self Service)



## User Login

Welcome to manage your account through this service requests. Now empower yourself by simple registering as per the direction provided on the website and start availing the services provided by us.

**Step 3 (a): Existing User may fill in details here & Click for Login Tab**

**Step 3 (b) In case of new user click here.**

**Advantage of WSS**

- ✓ Pay your energy bill
- ✓ Check your last bill
- ✓ Calculate your monthly usage
- ✓ Track the status of the requests & complaints
- ✓ Raise requests & complaints
- ✓ Apply for New Connection

**Login**

User Name

Password

**Log In**

[New User](#) | [Can't access my account?](#)

**User Registration /Activation- Do's and Don'ts**

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

## New User Registration Form:

energy.rajasthan.gov.in/content/ RAPDRP - Web Self Service

Step 3 (b) New User Registration

wss2.rajdiscoms.com/RAPDRP\_WSS/WSSUI/fmUserRegistration.

Home

# Ajmer Vidyut Vitran Nigam Ltd.

### User Registration

Account Information

User Name \* (?)  [Check Availability](#)

Password \* (?)

Confirm Password \*

E-Mail \*

Security Question \* --Select--

Enter An Answer \*

Mobile No \* +91  Ex. : +91 9780000000

How do you wish to receive Activation Key ? \* ☒ By Sms ☒ On your registered Email

Personal Information

First Name \*

Middle Name

Last Name \*

House/Flat No.

Street Name

State \* --Select--

City/Town \*

Pin Code \*

Date Of Birth \*  Ex. : 01-Jan-1990

Phone No. +91  Ex. : +91 294 0000000

This connection is not secure.  
Logins entered here could be compromised. [Learn More](#)

Step 3 (b) 1: Fill the relevant details in the New user Registration form

17:21

energy.rajabsthan.gov.in/content: X RAPDRP - Web Self Service X +

wss2.rajdlscoms.com/RAPDRP\_WSS/WSSUI/frnUserRegistration.aspx?dc=QVZWTKw=

Search

Confirm Password

E-Mail \*

Security Question \* --Select--

Enter An Answer \*

Mobile No \* +91 Ex. :+91 9780000000

How do you wish to receive Activation Key ? \* ☒ By Sms ☒ On your registered Email

Personal Information

First Name \*

Middle Name

Last Name \*

House/Flat No.

Street Name

State \* --Select--

City/Town \*


Pin Code \*

Date Of Birth \* Ex. :01-Jan-1990

Phone No. +91 Ex.:+91 294 0000000

Alternate E-Mail

☐ I agree to the [Terms & Conditions](#) and [Privacy Policy](#)



[Generate New Image](#)

Audio

Type the code from the image

Submit Reset

Home

17:22

Step 3 (b) 2: Fill the relevant details in the New user Registration form

Step 3 (b) 3: Click on "Submit" Tab to generate username and password

Rajasthan Single Sign On x RAPDRP - User Login x manish

Not secure | wss2.rajdiscoms.com/jvvn1\_web/

Home | Important Links | Circular & Orders | Schemes | Act/Notifications | Tenders | Contact Us | Feedback | Download New Connection Form | Power Failure

# RAPDRP (Web Self Service)

User Login

Welcome to manage through service provided

**Step 3 a: After generation of "User Name" and "Password", fill the same in log-in page and click on "Log-In" tab.**

**Advantage of wss Services**

- ✓ Pay your energy bills
- ✓ Check your last six month bills
- ✓ Calculate your monthly usage
- ✓ Track the status of the requests & complaints
- ✓ Add multiple account(Limit 25 Kno)
- ✓ View payment history
- ✓ Raise requests & complaints
- ✓ Apply for New Connection

**Login**

User Name N x AR

Password .....

**Log In**

[New User](#) | [Can't access my account?](#)

**\* New User Registration /Activation- Do's and Don'ts**

1. Activation link received by you is valid for 24 hours.
2. User can select "Can't Access My Account" link and select the option "Resend Activation Key" in case Activation link has expired.

Welcome to RAPDRP(Web Self Service)

XXXXXX – Private Details are hidden due to confidentiality

Search results - seil... energy.rajasthan.go... RAPDRP - Web Self... AEM Sign In... energy.rajasthan.go... https://pgi.billdesk... Downloads

wss2.rajdiscoms.com/RAPDRP\_WSS/WSSUI/frmDemandDetail.aspx

# Ajmer Vidyut Vitran Nigam Ltd.

**Manage Accounts**

- Account(s)
- Add Account
- Delete Account

**Online Request**

- New Connection
- Request(s) Status

**Online Payment**

- Demand Detail
- Pay Multiple Bill

**Manage Profile**

- User Profile

**Report**

- Group Bill Report

**Other**

- Power Failure Information

**Utility**

- Other Request Status
- Consumption Calculator

**Help**

- FAQs

**Demand Detail**

Enter request no.

Request No. \* 100 x 21 Search

**Demand Detail**

| Applicant Name |             | SURMA          |        |
|----------------|-------------|----------------|--------|
| Request No.    | Demand Date | Total Amount   |        |
| Demand No.     | Due Date    | Payment Status |        |
| Select         | 100 x 1     | 15100.00       |        |
|                | DN/N 61     | 19-11-2017     | UNPAID |

**Charge Detail**

No record found...!

**Online Payment**

**Bill Desk**

Make Payment

Step 5: Click on "Demand detail" tab.

Step 6: Fill in the Request no as received through SMS and Click on "search" tab.

Step 7: Select online payment and click on "Make Payment" tab

XXXXXX – Private Details are hidden due to confidentiality



# Ajmer Vidyut Vitran Nigam Ltd.

## Step 8:

1.Total amount payable will be displayed.

2. Transaction charges will be displayed.

click on "Click here>>" tab.

Start the payment process by clicking the button below

Total Payable Amount : Rs 15100

Charges per transaction for making online payments are:

Credit Cards: No charges up to the bill amount Rs. 908/- and 0.96% of transaction amount for bills more than Rs. 908/-

Debit Cards (up to Rs 2000/-): No charges upto the bill amount Rs. 1185/- and .75% of transaction amount for bills more than Rs. 1185/-

Debit Cards(above Rs 2000/-) : 1% of transaction amount (for bills more than Rs. 2000/-)

Net Banking: No charges from consumers

Click Here >>

Please do not press back or refresh button. Do not close this window

If Payment Receipt is Not Generated / Error Page Displayed

If the Bill amount is debited from your Bank Account but error page displayed, online receipt will be available in three working days after receiving the confirmation from your Bank. The payment receipt will be available under your KNo. at link: Online Payment Receipt. You can report such occurrence to discom mailid.

If Re-trying

Please first check whether your bank account is already debited with the amount of earlier transaction. If debited please do not pay again. Receipt will be available as stated above.



- Credit Card >
- Debit Card
- Debit Card + ATM PIN
- Internet Banking
- Wallet/ Cash Cards

Step 9: Select the comfortable online payment option and pay the amount.

Pay by Credit Card Pay by AmEx ezeClick



Card Number

Enter card number

Expiration Date

Month

Year

CVV/ CVC

Card Holder Name

Enter card holder name

Make Payment

Cancel

Merchant Name

Rajasthan - Vidyut Vitran  
Nigam Limited[Ajmer]

Payment Amount: ₹ 15100.00





## Status Tracking by Consumer

After Log-In at the WSS portal as mentioned above, the consumer can check status of request as mentioned below:

The screenshot displays a web browser window with multiple tabs open, including 'Fwd: SCADA Screen', 'energy.rajasthan.go', 'RAPDRP - Web Self', 'AEM Sign In', 'energy.rajasthan.go', 'https://pgi.billdesk', and 'Downloads'. The address bar shows the URL 'wss2.rajdiscoms.com/RAPDRP\_WSS/WSSUI/frnOnlineServicesStatus.aspx'. The page header includes a welcome message 'Welcome, cp Gandhi | 11-Oct-2017 | Logout'.

The main content area features a banner for 'Ajmer Vidyut Vitran Nigam Ltd.' with a logo on the left. Below the banner, a sidebar menu on the left lists various services: 'Manage Accounts' (Account(s), Add Account, Delete Account), 'Online Request' (New Connection, Request(s) Status), 'Online Payment' (Demand Detail, Pay Multiple Bill), 'Manage Profile' (User Profile), 'Report' (Group Bill Report), 'Other' (Power Failure Information), and 'Utility' (Other Request Status). A red box highlights the 'Request(s) Status' option in the 'Online Request' section, with a red arrow pointing to it from a yellow callout box that says 'Click on "Request Status"'. The main content area is titled 'Request(s) Status' and contains a 'Choose type' dropdown menu set to 'ALL'. Below this, a 'Service Status' section displays 'No Record Found'. A yellow callout box with the text 'Active service status will be displayed here' points to this area.



## Step 5:- Demand & Payment (Demand Deposition)

**Navigation path:** - Collection>> Receive>>Collection Counter>>Nigam Collection>>Non-Energy Collection

**Assigned User:-HC**

**Description:** - HC will collect the amount against Generated Demand from the consumer.

1.1:- For performed this activity HC will login from allotted User ID and follow the navigation path and then related page will open.

1.2:- Then User Search consumer request through request ID and click on search button then Consumer demand detail will be shown and then user select transaction mode and then click on submit button.

Employee Login | EL-PSOFT® | jai-crm-app.rajdiscms.com/MBC/default.aspx | 90% | Search | Home

Ajmer Vidyut Vitran Nigam Ltd.  
1104320-AEN ( O&M, Madar)

Welcome, Su X harma | FinYr: 17-18 | 11-Oct-2017 2:05 PM | Help | Module Home

**Collection>>Non Energy Collection**

Note: Field(s) marked with \* are mandatory.

Search Section

\* Request No. : 100 X Search Reset

Collection

- Receive
  - Amount Received From The Circle
  - Cash Receive Misc
  - Accept Counter
  - Cash Received and Payment Mod
  - Duplicate Receipt
  - Collection Counter
    - Open Counter
    - Nigam Collection
    - Bill Cancellation
    - Non Energy Collection
  - Outer Collection
  - Close Counter
  - Accept Outer Payment
  - FVC / Bill Generation
  - FVC / Bill Cancellation
- Payment
- Reports
- Generate Voucher For Bad Debt
- Allow Debar Consumers
- PCB
- Accept Anywhere Voucher
- Generate Voucher For Security Refu
- Clearance and Dishonour Entry
- Notice for Dishonour Cheque

Utilities

Search Section

Request No. :  
K. No. :  
Process : Select Item

EL-PSOFT® v3.3.8.34.3.0 | Powered by HCL | 2:06 PM 11/10/2017

Employee Login | EL-PSOFT® | jai-crm-app.rajdiscms.com/MBC/default.aspx | Search | Home

Ajmer Vidyut Vitran Nigam Ltd.  
1104320-AEN ( O&M, Madar)

Welcome, Su X harma | FinYr: 17-18 | 11-Oct-2017 2:05 PM | Help | Module Home

**Collection>>Demand Deposition**

Note: Field(s) marked with \* are mandatory.

Applicant's Information

Request No. 10  
Applicant's Name GA X  
Load Applied (KW/HHP) 1.0  
Office Code 111 (adar)  
Priority No. N/A  
CitiN N/A  
Request For New Connection -Permanent  
Village Locality Type RURAL

Demand Information

Demand No. 10  
Due Date 10  
Amount ₹ 4100

Cash Receive Details

Received Date 11-  
Request For New Connection -Permanent

Transaction Mode

Transaction Mode \* Cash  
Issuing Bank  
Issue Date  
IFSC Code

EL-PSOFT® v3.3.8.34.3.0 | 2:07 PM 11/10/2017

Employee Login x EL-PSoft® x +

jai-crm-app.rajdiscoms.com/MBC/default.aspx

**Ajmer Vidyut Vitran Nigam Ltd.**  
1104320-AEN ( O&M, Madar)

Welcome, Sun X ma | FinYr: 17-18 | 11-Oct-2017 2:05

**Collection**

- Collection
  - Receive
    - Amount Received From The Circle
    - Cash Receive Misc
    - Accept Counter
    - Cash Received and Payment Mode
    - Duplicate Receipt
    - Collection Counter
      - Open Counter
        - Nigam Collection
          - Bill Cancellation
          - Energy Bill Collection
          - Non Energy Collection
        - Outer Collection
        - Close Counter
    - Accept Outer Payment
    - FVC / Bill Generation
    - FVC / Bill Cancellation
    - Payment
    - Reports
    - Generate Voucher For Bad Debt
    - Allow Debar Consumers
    - PCB
    - Accept Anywhere Voucher
    - Generate Voucher For Security Refund
    - Clearance and Dishonour Entry
    - Notice for Dishonour Cheque

**Transaction Mode**

Transaction Mode \* Cash Issuing Bank  
Number Issue Date  
Issuing Branch IFSC Code  
☐ MICR Issuing Address  
[Multiple Mode Payment](#)

**Cash A/C Head Details**

| Account Head Notation                 | Amount (Rs.) |
|---------------------------------------|--------------|
| 48.200-SECUR.DEPO.CONSU.INCASH.INT.BR | 550.00       |
| 55.101-CONS. CONT. FOR SERVICE CONN.  | 3350.00      |
| 61.919-MISC. CHARGES                  | 200.00       |

**User Remarks**

Number of Character Left 498  
Remark OK [View Remarks](#)

Submit Reset

L-PSoft® v3.3.X.H.34.3.0

2:08 PM 11/10/2017

Employee Login x EL-PSoft® x +

jai-crm-app.rajdiscoms.com/MBC/default.aspx

**Ajmer Vidyut Vitran Nigam Ltd.**  
1104320-AEN ( O&M, Madar)

Welcome, Si X arma | FinYr: 17-18 | 11-Oct-2017 2:05

**Collection**

- Collection
  - Receive
    - Amount Received From The Circle
    - Cash Receive Misc
    - Accept Counter
    - Cash Received and Payment Mode
    - Duplicate Receipt
    - Collection Counter
      - Open Counter
        - Nigam Collection
          - Bill Cancellation
          - Energy Bill Collection
          - Non Energy Collection
        - Outer Collection
        - Close Counter
    - Accept Outer Payment
    - FVC / Bill Generation
    - FVC / Bill Cancellation
    - Payment
    - Reports
    - Generate Voucher For Bad Debt
    - Allow Debar Consumers
    - PCB
    - Accept Anywhere Voucher
    - Generate Voucher For Security Refund
    - Clearance and Dishonour Entry
    - Notice for Dishonour Cheque

**Transaction Mode**

Transaction Mode \* Cash Issuing Bank  
Number Issue Date  
Issuing Branch IFSC Code  
☐ MICR Issuing Address  
[Multiple Mode Payment](#)

**Cash A/C Head Details**

| Account Head Notation                 | Amount (Rs.) |
|---------------------------------------|--------------|
| 48.200-SECUR.DEPO.CONSU.INCASH.INT.BR | 550.00       |
| 55.101-CONS. CONT. FOR SERVICE CONN.  | 3350.00      |
| 61.919-MISC. CHARGES                  | 200.00       |

**User Remarks**

Number of Character Left 500  
Remark OK [View Remarks](#)

Submit Reset

**Message!**

Demand Deposit Successfully with Receipt  
No.:1104  
X  
OK

L-PSoft® v3.3.X.H.34.3.0

2:08 PM 11/10/2017

XXXXXX – Private Details are hidden due to confidentiality

1.3:- After click on Submit button then system displays a success message **“Cash Receive Successfully with Receipt No”**

**Note:-**

1. The demand can be deposited by the consumer online via
  - a. Quick Pay through Discom Portal
  - b. Web Self Services
  - c. Any E-Mitra Counter
  - d. Any SDO Collection counter

### Step 6:- SCO

**Navigation path:** - Request Management >> NC Request>>SCO>>Approve

**Assigned User:-CC**

**Description:** - CC will complete SCO Compliance detail.

1.1:- For performed this activity CC will login from allotted User ID and follow the navigation path and then related page will open.

RAPDRP Rajasthan - Internet Explorer provided by HCL Infosystems Limited

http://jai-crm-app.rajdiscoms.com/CRMPLUS/Request/Search

Welcome cc x da | FY 17-18 Home Logout

**View Request** + Add New Request

Received 2 → Site Verification 2 → Demand & Payment 12 → SJO 3 → **SCO 11** →

| Request ID | Request Dt. | First Name | Last Name | Request Type              | Locality Type | Area Name | Action |
|------------|-------------|------------|-----------|---------------------------|---------------|-----------|--------|
| CP101      | 17-         | Ci         | X         | New Connection -Permanent | RURAL         | HC        | PICHE  |

Page 1 of 1

1

http://jai-crm-app.rajdiscoms.com/CRMPLUS/Compliance/SCOCCompliance?q=VsxSb6wR9NQpsXf5LTf36Q%3d%3d

Local intranet | Protected Mode: Off

5:21 PM 11/10/2017

XXXXXX – Private Details are hidden due to confidentiality

1.2:- Then User has to fill the SCO detail.

The screenshot shows the 'SCO Compliance Request # CP1 x 73' form. The left sidebar contains navigation links: Request ID, KNO, Request Management, Revenue Management, and Endorsement. The main form area has a progress bar with steps: Received (2), Site Verification (2), Demand & Payment (12), SJO (3), and SCO (17) which is highlighted with a red box. Below the progress bar, the 'Application Details' section is highlighted with a red box and contains the following information:

|              |      |              |                 |                           |   |
|--------------|------|--------------|-----------------|---------------------------|---|
| Request Date | 17-A | X            | Compliance Date | 16-                       | X |
| Office Code  | 1104 | (O&M, Madar) | Request Type    | New Connection -Permanent |   |

Below this, the 'SCO Details' section is highlighted with a red box and contains the following information:

|                    |         |    |                      |                 |   |
|--------------------|---------|----|----------------------|-----------------|---|
| SCO Issue Date*    | 30-     | X  | SCO Completion Date* | 04-October-2017 |   |
| SCO Completed By*  | JEn2-Ar | na | SCO No.              | 52              | X |
| Remarks* (Max 300) | OK      |    |                      |                 |   |

1.3:- Then fill Master Format data and meter detail and Location detail then after click on Submit Button.

The screenshot shows the 'Master Format' form. The left sidebar is the same as in the previous screenshot. The main form area has a section titled 'Master Format' highlighted with a red box. This section contains two columns of input fields:

|                         |               |                         |                 |
|-------------------------|---------------|-------------------------|-----------------|
| Sanctioned Load (KW/HP) | 1.00          | Connected Load (KW/HP)* | 1               |
| Supply Voltage          | 230           | Premises Type*          | HOUSE           |
| Metering Voltage*       | 230           | Block Supply Type*      | Round The Clock |
| Capacitor Rent Code*    | Not Installed | Special Consumer Type*  | Ordinary        |
| Capacitor Rent          |               | Character of Supply*    | LT              |
| Timer Installed         | NO            | Installation Date*      | 05-October-2017 |
| Bill Copies*            | 1             | Service No.*            | 24493           |
| Tariff Code*            | 1500          | ED Code*                | Applicable      |
| Contract Demand         | 1             | Transformer Ownership   | --Select Item-- |
| LT OwnerShip            | Not Installed |                         |                 |

XXXXXX – Private Details are hidden due to confidentiality

RAPDRP Rajasthan - Internet Explorer provided by HCL Infosystems Limited

http://jai-crm-app.rajdiscoms.com/CRMPLUS/Compliance/SCOCompliance?q=Vx5b6wR9NQpsXf5LTf36Q%3d%3d

APDRP Rajasthan

Ajmer Vidyut Vitran Nigam Ltd

Welcome c X a | FY 17-18 Home | Logout

**Meter Details**

|                    |             |                  |                    |
|--------------------|-------------|------------------|--------------------|
| Meter No.*         | 1387184     | KWH Reading*     | 0                  |
| Meter Digits*      | 5           | KVAH Reading     |                    |
| Meter Make*        | Genus Meter | KVA Reading      |                    |
| Meter Vector Type* | KWH         | Amp Rating*      | 5 30               |
| Meter Position*    | LT Side     | Meter Type*      | Single Phase Meter |
| Meter Status*      | OK          | Meter Rent Code* | 01                 |
| Accuracy Class*    | 0.5s        | Phase*           | Single             |
| Numerator*         | 1           | Denominator*     | 0                  |
| Tender No.*        | 111         | Overall MF*      | 0                  |

Location Details

Done Local intranet | Protected Mode: Off 95% 5:25 PM 11/10/2017

RAPDRP Rajasthan - Internet Explorer provided by HCL Infosystems Limited

http://jai-crm-app.rajdiscoms.com/CRMPLUS/Compliance/SCOCompliance

APDRP Rajasthan

Ajmer Vidyut Vitran Nigam Ltd

Welcome c X a | FY 17-18 Home | Logout

|                 |         |                  |                    |
|-----------------|---------|------------------|--------------------|
| Meter Position* | LT Side | Meter Type*      | Single Phase Meter |
| Meter Status*   | OK      | Meter Rent Code* | 01                 |
| Accuracy Class* | 0.5s    | Phase*           | Single             |
| Numerator*      | 1       | Denominator*     | 1                  |
| Tender No.*     | 111     | Overall MF*      | 0                  |

**Location Details**

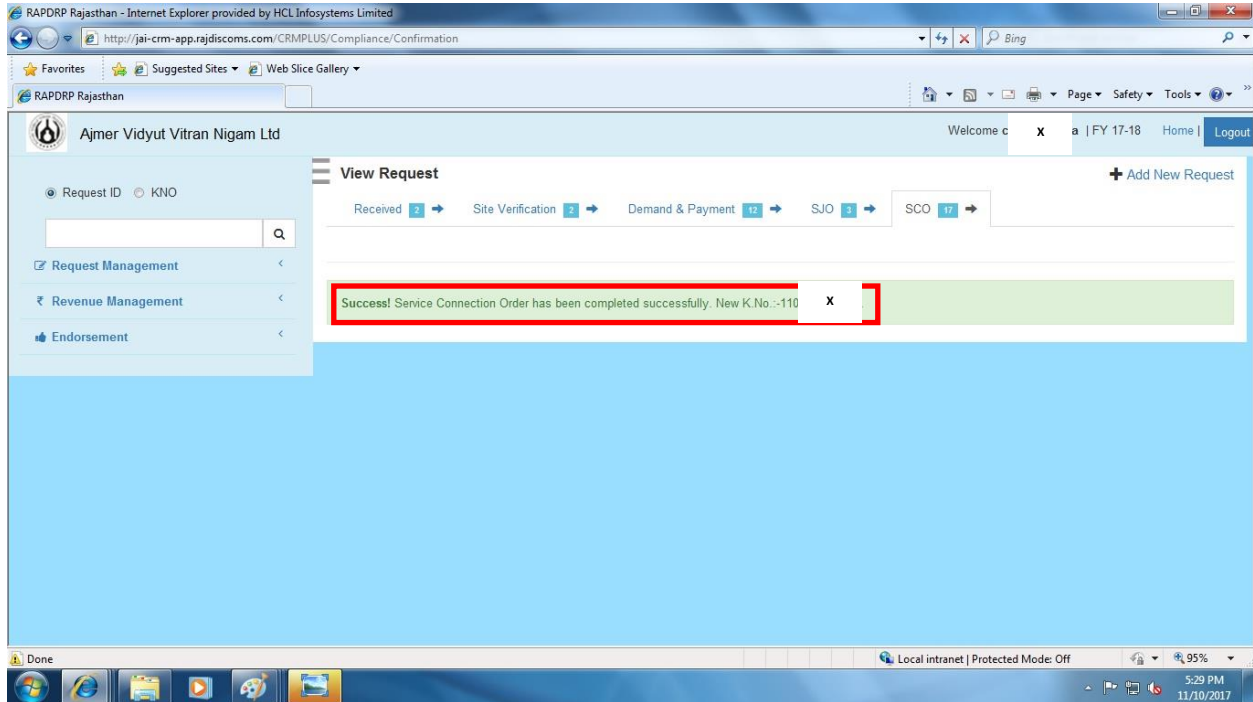
|                    |         |             |              |
|--------------------|---------|-------------|--------------|
| Binder Group Code* | 17      | Binder No.* | 1703         |
| Feeder UNIN*       | 11F10 X | DT UNIN*    | HDI X DD@AIT |
| Route Sequence No. | 0       |             |              |

Submit Reset

Done Local intranet | Protected Mode: Off 95% 5:27 PM 11/10/2017

XXXXXX – Private Details are hidden due to confidentiality

1.4:- after filling the all Compliance details then User has to click on submit button then system displays a success message with K.No **“Success! Service Connection Order has been completed successfully new K.No”**



XXXXXX – Private Details are hidden due to confidentiality

**END Result:-**

1. User can view the detail of Generated K.No in CAT.

**The Generation of the Consumer No. (K. No.) is itself the approval of the consumer application of release of new electricity connection. Consumer receives an SMS stating his/her K. No.**



## Third party verification of K. No.

The screenshot shows the homepage of the Ajmer Discom website. The browser's address bar is highlighted with a red box, containing the URL `energy.rajasthan.gov.in/avvn/#`. A yellow callout box with a red border points to this address bar, containing the text: **Step 1: Access the Ajmer Discom website**.

On the right side of the website's header, there is a dark navigation bar. A red box highlights a search icon and a 'MENU' link. A yellow callout box with a red border points to this 'MENU' link, containing the text: **Step 2: Click on the tab "Menu"**.

The main body of the website features a large banner with a starry night sky background. On the left, there is a portrait of a woman in a yellow sari with her hands in a prayer position. The text 'AJMER VIDYUT VITRAN NIGAM LTD.' is displayed in large, golden letters, with 'DEPARTMENT OF ENERGY' and 'GOVERNMENT OF RAJASTHAN' below it. At the bottom, there are three service links: 'QUICK PAY/ ONLINE PAYMENT (IN CASE OF ...)', 'QUICK PAY/ ONLINE PAYMENT', and 'WEB SELF SERVICE (WSS) Click Here for Consumer'.

← → ↻ | energy.rajasthan.gov.in/avvnl#

Government of Rajasthan  
AJMER VIDYUT VITRAN  
NIGAM LTD

A+ A A-

Navigation

- Home
- About Us >
- Chairman Desk >
- MD Desk >
- AVVNL Corner >
- Discoms' Users >
- Tenders >
- Consumer Corner >**
- Ease of Doing Business >**
- New Connection: Apply Online
- Simplification of New Connection
- Third Party Inspection
- SCADA IMPLEMENTATION
- Expenses for New Industrial Connection
- Document Verification**
- Downloads >
- Tariff >
- Standard of Performance(SoP) >
- Consumer Portal >
- Downloads
- Recruitment >
- Circles >

**Step 3: Click on the tab "Consumer Corner"**

**Step 4: Click on "Ease of Doing Business"**

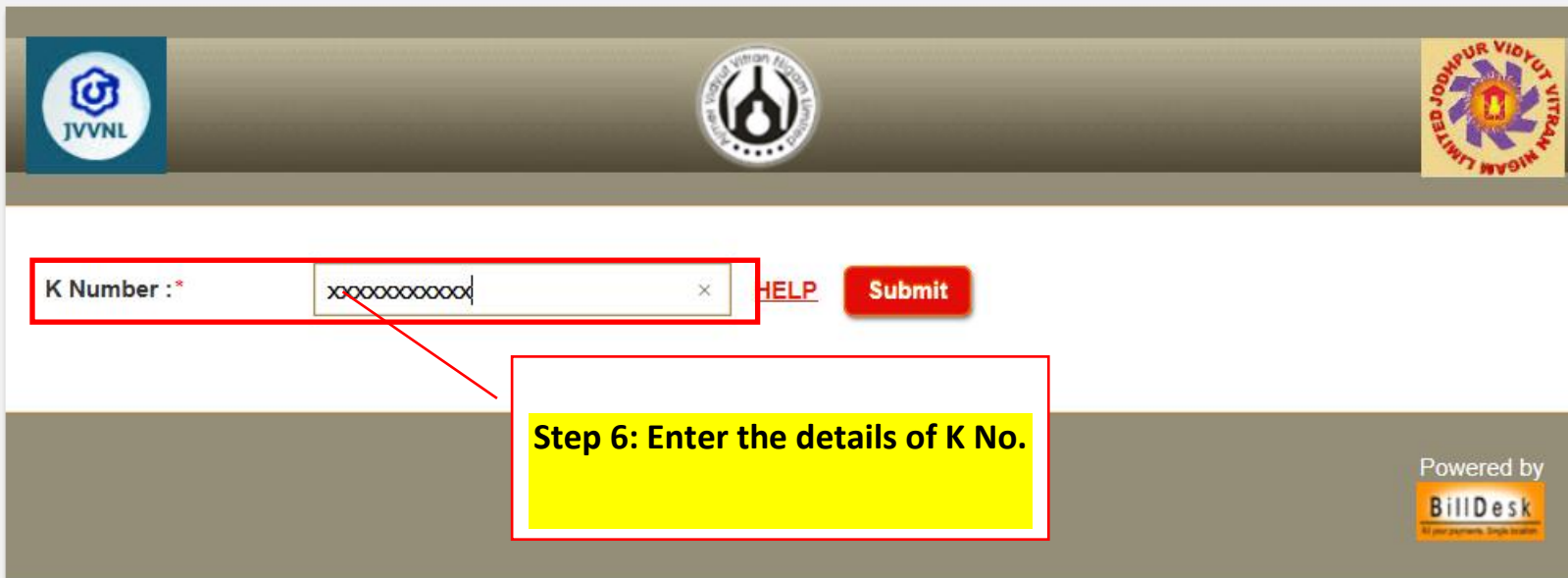
**Step 5: Click on "Document Verification"**

QUICK PAY/ ONLINE  
PAYMENT (IN CASE OF

QUICK PAY/ ONLINE  
PAYMENT

WEB SE  
Click H





The screenshot shows a web interface with a header containing three logos: JVVNL, a circular logo with a stylized 'V' and 'N', and a logo for JODHPUR VIDYUT VITRAM LIMITED. Below the header is a form with a label "K Number :\*" and an input field containing "xxxxxxxxxxxx". To the right of the input field are links for "HELP" and a "Submit" button. A yellow box with a red border points to the input field, containing the text "Step 6: Enter the details of K No.". At the bottom right, there is a "Powered by BillDesk" logo.

K Number :\*

xxxxxxxxxxxx

HELP Submit

Step 6: Enter the details of K No.

Powered by BillDesk

By clicking of the tab specified at Step 6, the webpage will redirect you to this link"



Step 7: Applicant's identity can be verified here on real time basis

K Number 1 [REDACTED] 7

Discom AVVNL

Binder Number 2230

Account Number 0215

Bill Number 11

Customer Name B+

XXXXXXXXXX

Customer Address JH

Bill Due Date 18/08/17

Amount Payable 2983

Back

XXXXXX – Private Details are hidden due to confidentiality

Powered by  
**BillDesk**  
Bill payments. Single location.